



Navitas | CONCEPTS

Patient Data Confidentiality and Remote Access Agreement

This Patient Data Confidentiality and Remote Access Agreement applies to the entire Navitas Concepts (Pty) Ltd. workforce working on the following product(s):

Navitas | Practice Management, hereafter referred to as “Navitas”

Navitas understands, that as a result of the relationship with _____ hereafter referred to as “practitioner”, involving access to or exchange of patient information, it has legal and ethical responsibility to safeguard the confidentiality and integrity of electronic medical patient records, protected health information and/or other proprietary data, including financial information, to which it comes in contact.

Navitas will access, this confidential information ONLY when it is necessary, appropriate and lawful to do so in the performance of Navitas duties such as data immigration, support and troubleshooting.

Navitas understands that if it fails to adhere to the provisions of this confidentiality agreement, it may be subject to remedial action, such as immediate termination of the service and handing back of all stored data and information.

Additional Terms and Conditions.

1. Navitas will not in any way divulge, copy, release, alter or destroy any confidential information, except as authorized in writing by the practitioner.
2. Navitas will avoid inappropriate disclosure of confidential information, by using appropriate security measures. These measures may include, but are not limited to: The highest encryption standards within the Amazon Web Service, not storing any information on local devices, such as computers or other storage devices, always using password protected access points to keep confidential information away from the view of unauthorized persons.

3. When accessing Navitas | Practice Management, Navitas will use ONLY those credentials assigned to it, which may include a User ID and password. Navitas will NOT: a. share, disclose or publicly display its credentials; or b. use tools or techniques to break, exploit or otherwise circumvent established security measures.
4. Navitas will IMMEDIATELY notify the practitioner, if: a. Its credentials, which may include a User ID and password have or may have been disclosed or otherwise compromised; b. If known or suspected, that activities that violate this confidentiality agreement and disclosure policies have occurred.
5. Navitas agrees, that its obligations under this confidentiality agreement will continue as long as all data is transferred back to the practitioner and deleted from Navitas' server.

By signing below, both parties acknowledge that they have read and understood this Patient Data Confidentiality Agreement and agree to comply with all the terms, conditions, and policies stated or listed herein.

Date: _____

Name: _____

Signature: _____

Navitas Concepts (Pty) Ltd

Date: _____

Name: _____

Signature: _____

Practitioner